



SOUTH DEVON RAILWAY

Catering and Hospitality Operative

Reports to: - Retail and Catering Manager

Hours: - Seasonal, zero hours

Salary:- NMW/NLW, negotiable depending upon experience.

Location: - South Devon Railway (main base Buckfastleigh TQ11 0DZ, Devon with other locations in Staverton and Totnes)

Job Description

The South Devon Railway are looking for enthusiastic, customer-focused individuals to join our Catering & Hospitality team for the upcoming season.

This is a varied and rewarding role that supports our heritage railway's catering operations— from our Bridge View Kiosk at Buckfastleigh, to our on-train refreshment service on The Buffet Car, and at a wide range of special events.

Key Responsibilities

- Serve customers, prepare drinks, snacks and food items in the Bridge View Kiosk.
- Provide friendly, efficient hospitality on board our trains through the on-train refreshment service on The Buffet Car.
- Assist with special events, such as galas and themed experiences.
- Work at other South Devon Railway sites as required to support catering operations.
- Maintain excellent standards of cleanliness, food hygiene, and presentation.
- Handle cash, card payments, and stock accurately.
- Deliver warm, welcoming customer service at all times, reflecting the SDR's values.

Person Specification

- Confident, friendly, and comfortable engaging with customers.
- Able to work flexibly, including weekends and bank holidays.
- Enjoy working as part of a team and supporting different locations as needed.
- Previous catering or hospitality experience is preferred but not essential — full training is provided.
- Must be 16+ to apply for this role.



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What we offer

- A unique working environment within a leading tourist attraction.
- Flexible shifts throughout the running season.
- Full training, uniform, and support.
- The chance to be part of a friendly, community-minded organisation delivering great visitor experiences.
- Discounts in our retail and catering offerings.
- Free train travel on South Devon Railway trains, and discounted travel on National Rail services

To apply, please send your CV and a covering letter to
generalmanager@southdevonrailway.co.uk

Applications will close by Friday 30th January 2026 (may close earlier).